

Now Supporting:



# PowerSuite™

## One tool to monitor, analyze, and secure collaboration & communications platforms

Meet PowerSuite, your one software tool to monitor, analyze, troubleshoot, and secure Zoom, Microsoft Teams, and Skype for Business platforms.

PowerSuite centralizes information from multiple collaboration administration consoles to give IT a single tool to manage and remediate all platforms. Troubleshoot faster no matter if it's user error or problems with infrastructure; discover key areas of risk exposure.

PowerSuite surfaces actionable insights and helps IT to deliver operational excellence --- optimizing and transforming performance health and user effectiveness.

With quick deployment, you can go from zero to actionable insights in hours, reducing system TCO. With Powersuite, identifying ways to improve collaboration security and service quality has never been so easy.

## Why choose PowerSuite?

### Actionable Insights

Unlike the single vendor admin consoles, PowerSuite drills deeper: more data, truly actionable insights, and AI to bring it all to life.

### Benchmarking

PowerSuite's Gartner-recognized technology compares site to site, geo to geo, and platform to platform. Compare to ensure your system is at peak performance.

### WSC and UC Laser-Focus

PowerSuite does NOT boil the ocean; specialization in and expertise on only workstream collaboration (WSC) and unified communications (UC) runs deep.

### Vendor Neutral

Discover the unvarnished truth of the performance of your collaboration platform — step away from the out-of-the-box administration tools and look at our viewpoint.

### Managed Services Amplification

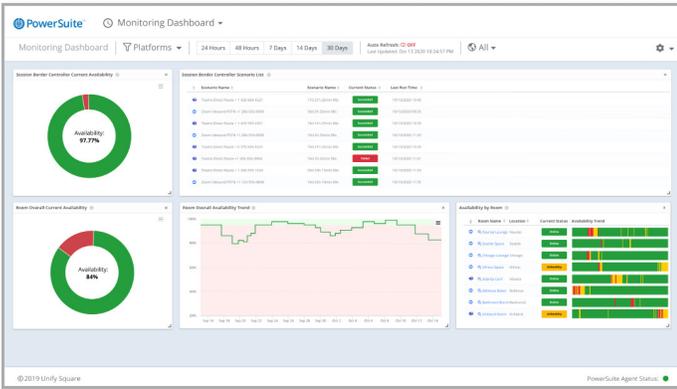
Going beyond just software, PowerSuite offers full 24x7 managed services. Our Operations Engineers leverage PowerSuite to troubleshoot and remediate all issues.

### Enterprise Grade

PowerSuite offers key enterprise features like Data Access Control, which defines IT access by organizational attributes for right-size permissions.

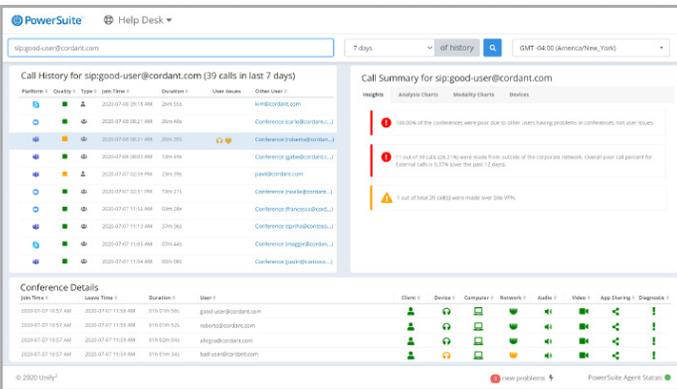
# Amplify Collaboration Effectiveness

PowerSuite™ is the first cross-platform software suite to empower IT teams to manage, amplify and secure collaboration and communications platforms. Here's a quick sampling of the diverse set of solutions provided.



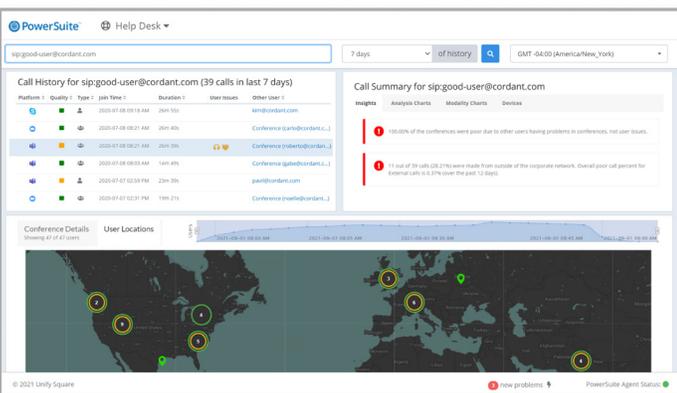
## Monitoring

Centralize monitoring across multiple platforms into one easy dashboard. Combine proactive Session Border Controller monitoring with comprehensive room system coverage.



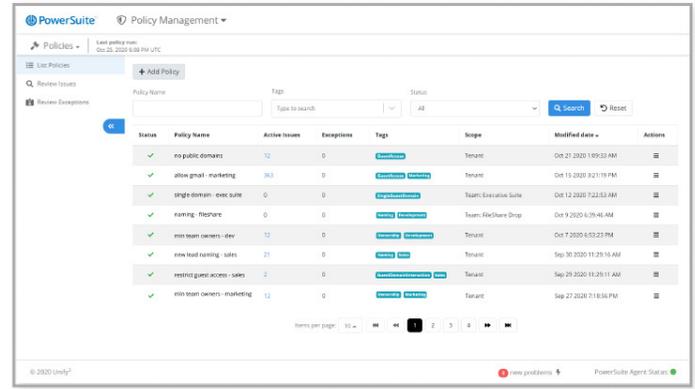
## Help Desk

Reduce troubleshooting time and improve end-user satisfaction by monitoring multiple platforms and providing actionable and prescriptive guidance regarding a wide range of usage and adoption issues.



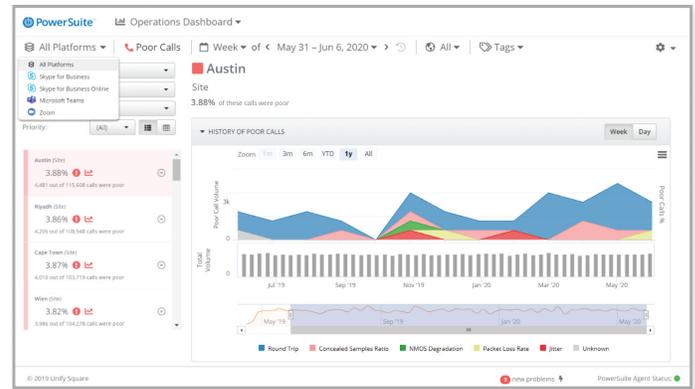
## Work From Home

Embrace the reality of a distributed workforce. Use performance benchmarks to analyze the various countries, states, provinces, cities, and ISPs available within your environment, no matter how small the user population.



## Policy Management

Take control of your collaboration environment with flexible policies built to balance security with user productivity. Adaptive scopes and easy templates allow for right-size policies with less manual configuration.



## System Troubleshooting

Identify the top problem areas, including: outdated Wi-Fi drivers or client versions, incorrect protocol usage, inconsistent wireless internals, and server communications. The resulting telemetry guides IT through the optimal set of steps to keep systems running strong.



## Security Analytics

Discover key areas of risk exposure in your collaboration environment, like unauthorized guest access or team ownership issues.

# PowerSuite Solution Categories

The PowerSuite Management and Security Suite delivers multi-faceted capabilities and integrated functionality in the six key areas critical to collaboration and communication platform success. The solutions here help enterprise IT teams monitor, analyze, and secure their multi-platform deployments.



## User Experience

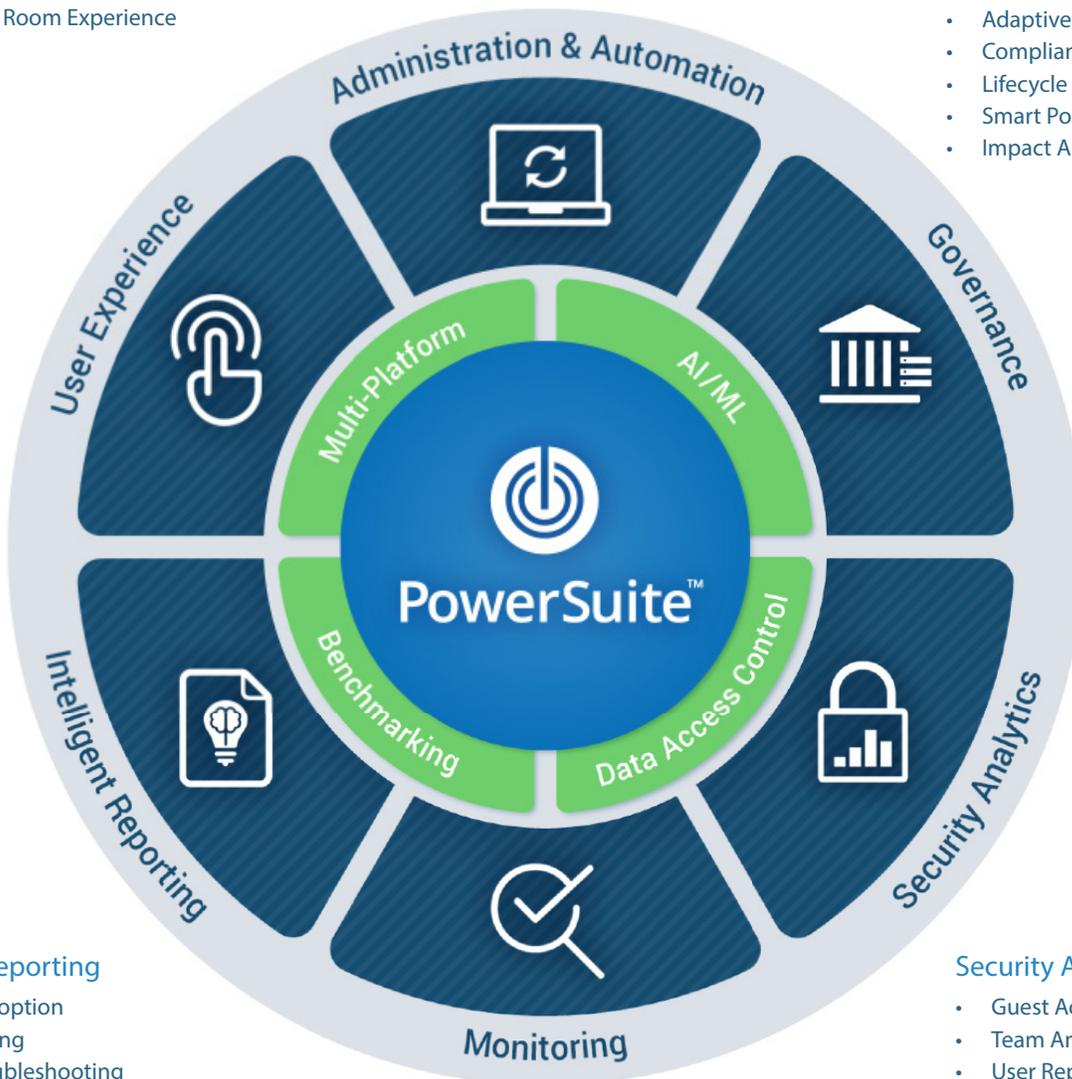
- Help Desk
- User Satisfaction
- Executive & Room Experience Tracking

## Administration & Automation

- Phone Number Management
- Device Management
- Flexible Policy Enforcement

## Governance

- Guest Policies
- Team Policies
- Adaptive Scopes
- Compliance
- Lifecycle Management
- Smart Policy Management
- Impact Analysis



## Intelligent Reporting

- Usage & Adoption
- Call Reporting
- System Troubleshooting
- Problem Management
- Service Reviews

## Monitoring

- End-to-End Availability
- PSTN Availability
- Room Monitoring & Problem Management

## Security Analytics

- Guest Access
- Team Analytics
- User Reporting
- Risk Assessment

## Multiple-Everything: One Tool to Rule Them All

PowerSuite accounts for the three most common needs of the digital workplace:

- **Multi-Platform:** Ensure consistent security with a single admin console. Organizations who have standardized on only a single unified communications & collaboration (UC&C) platform are increasingly rare – most leverage two or three. PowerSuite provides an expansive single pane view spanning over six different application platforms from at least four different industry-leading software vendors.
- **Multi-Modality:** IM, chat, video, conferences, document sharing, meetings or calls — no matter what operation your collaboration or communications platform is driving, PowerSuite can monitor, secure, and enhance the system health.
- **Multi-Location:** Regardless of whether you're running pure on-prem, pure cloud or some sort of hybrid system, PowerSuite can seamlessly integrate all datatypes and help to guide your transformation process.

## PowerSuite Service Packages

For more information, please contact us at 1 (844) 397-1218 or [sales@unifysquare.com](mailto:sales@unifysquare.com)

	Standard: UCC	Enterprise: UCC	Enterprise: Collaboration Security & Governance	Premium: UCC
<b>General Services</b>				
Success services: Activation, Configuration, Onboarding, Training, Monthly Technical Reviews	✓	✓	✓	✓
Cloud, On-Premises & Hybrid Deployment Support	✓	✓	✓	✓
24x7 Phone, Email & Service Portal Technical Support	✓	✓	✓	✓
Role-Based Secure Access & Auditing	✓	✓	✓	✓
Customizable Alerts & Thresholds	✓	✓	✓	✓
QuickStart Video Training Library	✓	✓	✓	✓
Federated (e.g. ADFS) Authentication Options	✓	✓	✓	✓
Regular Business Reviews	✓	✓	✓	✓
Data Access Control	✓	✓	✓	✓
<b>Software Functionality</b>				
Intelligent Reporting	✓	✓	✓	✓
Monitoring	✓	✓		✓
User Experience		✓		✓
Administration & Automation		✓	✓	✓
Security Analytics			✓	
Governance			✓	
Full 24x7 Managed Services				✓

## About Unify Square

Unify Square is a wholly owned subsidiary of Unisys' Digital Workplace Services business unit. Unify Square software and services optimize and enhance the world's largest collaboration and communication platform deployments, helping businesses manage and secure their hybrid work for meetings, chats, and calls. PowerSuite™ software creates a unified experience management dashboard to surface actionable insights and administer collaboration platforms — transforming performance health, security, and user effectiveness. Unify Square's solutions have delivered value to more than six million collaboration seats, in over 275 enterprises across more than 50 countries, and in most major industry verticals.

